Laguna Niguel 2025 Enterprise System Inventory

Vendor	Product	Purpose	Data Types / Categories	Custodian Department	Data Collection Freq.	Data Update Freq.
Active Network	Class	Recreation participant registration and facility reservation	Participant name, address, email. Facility details and schedules; Registration and activity participation history; Payment activity.	Parks & Recreation	Daily	Daily
ADP	Workforce Now	Employee payroll and benefits administration	Payroll data, activity and history.	Finance	Daily	Daily
Tyler Technologies	EnerGov	Automated complaint management and permit system	Contact and property information related to various permits, complaints, work orders; Maintains history of activity.	Community Development	Daily	Daily
CivicPlus	CivicPlus	Website hosting and administration	Content management for city websites; name and email for city subscription services and notifications.	City Manager	Daily	Daily
Constant Contact	Constant Contact	Contact management system for city events and notifications	Name and email for city subscription services and event notifications.	City Manager	As Needed	As Needed
ESRI	AcrGIS	Geographic information system which stores spatial and descriptive data about the City	Land base information (parcel, APN, property owner), streets, addresses; Planning information; Owner Associations; Parks and public facilities; points of interest; topographic information.	Community Development	As Needed	As Needed
Goto	PBX	Cloud-based phone system	Phone extensions, direct numbers, and text/call logs	Administration	Daily	Daily
Microsoft	Microsoft 365	Email system	Email, contacts, calendar.	Administration	Daily	Daily
Laser	NetFile	Campaign Finance Disclosure/Form 700	Fair Political Practices Commission disclosure filings.	City Clerk	As Needed	As Needed
Pagefreezer	Pagefreezer	Social Media Archiving	Archive the social media activity of all the City's social media platforms.	Administration	Daily	Daily
MCCi	Laserfiche	Electronic document imaging and storage of public records	Official City documents, agendas, minutes, resolutions, ordinances, plans, permits.	City Clerk	As Needed	As Needed
SHI International	Rubrik	Data backup solution	On-premise Server backups and Office 365 backups of Sharepoint, Onedrive, and emails.	IT	Daily	Daily
Tyler Technologies	Incode	Accounting System	Accounting transactions, vendor information and payment history.	Finance	Daily	Daily
Verizon Connect	Reval Pro	Fleet Management	Fleet monitoring activity of tracked assets.	Administration	Daily	Daily